

To: "Howard Thomas" <hthomas@stg.edu>
From: Ellis Jones <ellj@stg.edu>
Subject: RE: Answers to Festival of Wales questions
Cc: hthomas@stg.edu
Bcc:
Attached:

Howard: Here is the ticket situation here:

Noson Lawen: Given out 378, 500 plus left all numbered

Eisteddfod Audience: Given out 48, 150 left all numbered

Grand Banquet: 475 out, 225 left all numbered. NOTE: THE HOTEL WILL WANT TO KNOW NUMBERS EARLY IN THE WEEK. ON MONDAY I'LL HAVE THE NUMBERS FOR SALMON, CHICKEN, AND VEGETARIAN. AM I CORRECT THAT THOSE NUMBERS GO TO PAULINE?

Grand Concert: We have given out adult and student tickets and we have additional ones available (numbered) but my understanding is that you are taking care of the tickets for the concert through the Montalvo Ticket Center.

Sunday Intersession Meal: 258 given out; 40 left HOWEVER, THE HOTEL WILL WANT TO KNOW NUMBERS AND I'LL HAVE THOSE WHEN I GET TO SAN JOSE.

Sunday Gymanfa Ganu tickets: Since the name tag is the "admission ticket" for the afternoon and evening Gymanfa sessions on Sunday, we have not provided tickets for those folks; however, we have had requests here and have them prepared for about 30. MY UNDERSTANDING IS THAT YOU FOLKS WERE TAKING CARE OF TICKETS FOR THE GYMANFA SESSIONS FOR SALE AT THE DOOR OR TO PEOPLE WHO CALLED IN TO SAN JOSE.

Yes, we have seminar tickets sold and numbered up to the capacity of the rooms which we received from Mabli. We do have a few extras in each case but they should not be sold or distributed once the capacity of the room is reached unless there is a room change.

Hope this clarifies this situation.

Ellis J.

At 03:54 PM 8/22/01 -0700, you wrote:

>Ellis:

>

>Thanks for your responses. I will circulate them to our team for their
>comments back to me, since various team members had asked me to contact you
>on these various issues, and then I will get back to you with any other
>issues.

>

>The answer to my Q.7 seems incomplete...will there be spare tickets which
>you will be bringing which will be available for sale at the door for the
>various events? I'm thinking Noson Lawen, Eisteddfod, etc. (I'm sure that
>you've only prepared enough tickets for the seminars based on their
>individual room locations, so whatever hasn't been used up in registration
>will be available for "at the door" sales.)

>

>Regards

>

>Howard

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>-----Original Message-----

>From: Ellis Jones [mailto:ellj@stg.edu]

>Sent: Wednesday, August 22, 2001 2:20 PM

To: huw.williams@stgustavus.edu
From: Ellis Jones <ellis@stgustavus.edu>
Subject: FYI about an e-mail exchange yesterday
Cc:
Bcc:
Attached:

Huw: First, thanks again for coming to Headquarters. Dave called up after I got back and asked to see more of the files which he had left. He had gone through the rest of the General Expense vouchers and found only one 7 cent error. He's planning to have his reports here tomorrow (Friday).

Second, the rest of this note is FYI. After I got back to St. Peter and checked my e-mail, there was the note from Howard Thomas (Chairperson of San Jose Venue Executive Team).

As you can see I sent copies of the note and my replies to Alan, and Lynn and couple other members of the San Jose Venue Executive Team. I tried to be diplomatic in my responses but, as I told Alan, "enough is enough." When I shared the e-mail with Mary and Ron and Donna, they were stunned by Howard's requests.

I thought I should share this with you since you and Alf have both been here and have seen how busy we have been getting ready for San Jose. Since Alf is on the road, I haven't sent a copy to him.

I did receive word from Alan in this morning's e-mail list indicating he had sent a note to Howard but he (Alan) didn't copy me on what he sent.

Anyway, see you-all next week! Have a good trip!
Ellis J.

>Date: Wed, 22 Aug 2001 16:20:19 -0500
>To: "Howard Thomas" <howard@stgustavus.edu>
>From: Ellis Jones <ellis@stgustavus.edu>
>Subject: Answers to Festival of Wales questions
huw.williams@stgustavus.edu, huw.williams@stgustavus.edu, shalle@hotmail.com, Lynn_owens-
@stgustavus.edu

>In-Reply-To: <957C16F3E588D411BD6700B0D03E811C2C2993@server1>

>Howard: It is about 3:45 p.m. on Wednesday. I have had two national officers here at the Headquarters for the last 2 1/2 days dealing with the annual audit of the books and securing items from the archives for a history of the WNGGA. I have just gotten back to my emails for today.

>Registrations have now reached 899 as of late this afternoon. Seventeen boxes of materials from here have been sent to the Fairmont Hotel by UPS to arrive on Monday. My wife and I will be arriving on Tuesday and my first order of business with the hotel is to ensure that all of the boxes have arrived.

>My responses to your questions are given in capital letters.

>At 09:33 AM 8/22/01 -0700, you wrote:

>> Good morning Ellis: Some questions: 1) Re: Grand Concert. We have
>>requested that the spouses of Choir members register for the Festival, but
>>don't know whether they have done so yet. In the past have spouses and
>>other non-singing members of the Choir party been allowed entry to the
>>Grand Concert free of charge, or have they been expected to pay? If they
>>are let in free of charge are they provided with tickets?

>EJJ ANSWER TO NO. 1. A NUMBER OF THE LLANELLI CHOIR SPOUSES HAVE SENT IN REGISTRATIONS ALONG WITH PAYMENTS FOR CONCERT TICKETS. EACH OF THEM HAS A PRE-REGISTRATION PACKET WHICH THEY CAN GET AT THE GYMANFA REGISTRATION DESK. IN ADDITION, WE RECEIVED THE NAMES OF ALL OF THE LLANELLI CHOIR MEMBERS AND WE HAVE PREPARED NAME TAGS FOR EACH OF THEM AS WAS REQUESTED. IT WAS OUR UNDERSTANDING THAT THE CHOIR SPOUSES HAD TO PAY FOR THE CONCERT TICKETS. THE DECISION ON FREE TICKETS TO ANYBODY RESTS WITH YOUR EXECUTIVE TEAM.

>
>2) How have
>>adjudicators for the Eisteddfod usually been compensated? Most of ours are
>>doing several things so are being paid to be at the Festival for
>>everything they do. We have one person who is only serving as an
>>adjudicator. Would it be usual to pay this person a fee, or might it be
>>more appropriate to give them two tickets to the Grand Concert?
>
>EJJ ANSWER TO NO. 2: AS STATED ABOVE, THE DECISION ON FREE TICKETS RESTS WITH THE LOCAL
VENUE TEAM.
>
> 3) I
>>know that you plan to be at the Fairmont and plan to meet and greet
>>Festival participants arriving during the evening who are not going to
>>Montalvo. I hope that that also includes greeting the Llanelli Choir on
>>our behalf and seeing that they are checked in to the hotel appropriately.
>
>EJJ ANSWER TO NO. 3: HOWARD, I WILL NOT ASSUME ANY RESPONSIBILITY FOR CHECKING IN THE
LLANELLI CHOIR TO THE HOTEL. THIS RESPONSIBILITY BELONGS TO THE LOCAL EXECUTIVE TEAM OR
PERSON ON THE TEAM.
>
>> 4) It has been discussed that you might do some "pre-registration" on
>>Wednesday evening. It would probably work better for our registration team
>>if no registrations were done until registration opens on Thursday morning
>>shortly after 8:00a.m.
>
>EJJ ANSWER TO NO. 4. HOWARD, MY EXPERIENCE FROM ATTENDING MANY NATIONALS IS THAT THERE MUST
(REPEAT--MUST) BE AN OPPORTUNITY FOR EARLY ARRIVALS ON WEDNESDAY TO PICK UP THEIR PRE-
REGISTRATION PACKET ON WEDNESDAY NIGHT. THE VAST MAJORITY OF THOSE FOLKS ARE THE ONES WHO
WILL BE DEPARTING THE NEXT MORNING (THURSDAY) FOR TOURS AND IF THEY DON'T GET THEIR PACKETS
ON WEDNESDAY NIGHT, THEY WILL HAVE TO WAIT UNTIL THEY GET BACK ON THURSDAY AFTER THEIR TOUR.
BY GIVING OUT THE PRE-REGISTRATION PACKETS TO THEM ON WEDNESDAY IT DOES RELIEVE SOME OF THE
CONGESTION WHICH WILL BE HAPPENING ON THURSDAY AFTERNOON STARTING ABOUT 3:00. MY WIFE AND I
ARE PLANNING TO BE AT THE GYMANFA REGISTRATION AREA TO HAND OUT THE PRE-REGISTRATION PACKETS
FROM 5:00 TO 8:00 ON WEDNESDAY EVENING. THE USUAL PROCEDURE IS THAT THOSE FOLKS ONLY GET THE
PRE-REGISTRATION PACKETS--NO CHANGES IN TICKET SELECTIONS OR ADDITIONAL TICKET SALES OR
BANQUET TABLE RESERVATIONS ARE DONE--ONLY THE DISTRIBUTION OF THE PACKETS.
>
>HOWARD, BELIEVE ME, IF THE PEOPLE ON TOURS ON THURSDAY ARE NOT ABLE TO GET AT LEAST THEIR
PRE-REGISTRATION PACKETS ON WEDNESDAY NIGHT, THERE WILL BE SUBDUED ANGER AT THE LOCAL VENUE
TEAM OVER THIS OVERSIGHT. THE NUMBERS THAT WE ARE TALKING ABOUT IS SMALL--PERHAPS 50 TO 75.
MY ASSUMPTION IS THAT BY WEDNESDAY LATE AFTERNOON THE REGISTRATION ROOM WILL BE SET UP SO
THAT MY WIFE AND I CAN SIMPLY ASK THEIR NAME, FIND THEIR PACKET, AND POINT OUT THAT THEY WILL
HAVE TO COME BACK ON THURSDAY FOR THEIR BANQUET TABLE RESERVATION OR TO MAKE ANY CHANGES.
THIS PROCEDURE HAS WORKED VERY SMOOTHLY IN THE PAST AND HAS HELPED THOSE PERSONS FEEL THAT
ALL IS BEING DONE THAT CAN BE DONE AT THAT TIME.
>
>ONE MAJOR QUESTION THAT COMES UP ON WEDNESDAY NIGHT WILL BE ARRANGEMENTS FOR THE TOUR--WHERE
ARE THEY TO BE PICKED UP, WHEN DOES THE BUS LEAVE, ETC. I ASSUME THAT THE TOUR COMPANY WILL
HAVE SOMEONE THERE AT THE HOTEL TO RESPOND TO THOSE QUESTIONS BECAUSE MY WIFE AND WILL NOT
HAVE ANY ANSWERS TO GIVE THEM.
>
>5) As you know we are providing a bus from the
>>Fairmont to Montalvo for participants who are staying downtown. We will be
>>doing everything we can to identify those people and get them on to the
>>bus. It seems probable to us that some will fall by the wayside and show
>>up too late to get on the bus. Would you be willing to watch out for those
>>people and see that they get into taxis and whisked off to pick up the
>>Montalvo shuttle? We will have details (fliers) of where they have to go
>>for you.
>
>EJJ ANSWER TO NO. 5: NO, I AM NOT WILLING TO PROVIDE THE ASSISTANCE WHICH YOU HAVE
REQUESTED ON ENSURING THAT PEOPLE GET TO MONTALVO. THIS IS A RESPONSIBILITY OF THE LOCAL
TEAM.
>
>6. Our team will be stuffing the "local" registration packets at the Fairmont on Wednesday
before leaving for Montalvo. May we call upon the assistance of you and your team at that

time?

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>EJJ ANSER TO NO. 6: THERE ARE ONLY THREE OF US FROM HEADQUARTERS COMING TO SAN JOSE. DR. GREEN WILL NOT BE ARRIVING UNTIL LATE WEDNESDAY; MARY HENRY WILL NOT BE ARRIVING UNTIL THURSDAY AFTERNOON. I THOUGHT I HAD MADE THE POINT IN OUR JUNE MEETING THAT THE RESPONSIBILITY FOR THOSE PACKETS IS WITH THE LOCAL VENUE EXECUTIVE TEAM. I'M SORRY BUT WE WILL NOT BE ABLE TO PROVIDE ANY ASSISTANCE ON THAT.

>

>7. We will need tickets for all events for sales at the door. Will you be bringing those next week or do you lan to send some on ahead?

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>EJJ ANSWER TO NO. 7: REGISTRATIONS ARE STILL COMING IN AND ALTHOUGH WE HAVE SENT THE PRE-REGISTRATION PACKETS OUT TODAY, WE ARE STILL PROCESSING THE REGISTRATIONS. IN FACT JUST 5 MINUTES AGO A PERSON CALLED FROM KANSAS AND I SUGGESTED THAT SHE FAX IN TO US HER REGISTRATION TOMORROW MORNING.

>

>I WILL HAVE THE ADDED REGISTRATION PACKETS WITH ME WHEN I ARRIVE ON TUESDAY TO BE INSERTED INTO THE 800 PLUS THAT ARE ALREADY DONE. WE WILL BE BRINGING OUT THE LEFTOVER TICKETS AS WELL AS THE TICKET HOLDER WHICH WE USE. WE HAVE FOUND THAT IT GREATLY IMPROVES THE EFFICIENCY OF HANDLING THE TICKET REQUESTS. THE TICKETS AND THE TICKETS HOLDER WILL BE BROUGHT TO THE GYMANFA REGISTRATION AREA ON WEDNESDAY. I WILL BE THERE TO HELP SET THAT TICKET DISTRIBUTION SYSTEM UP IN THE GYMANFA REGISTRATION AREA.

>

> ELLIS J.

>

> Looking forward to seeing you in San

>>Jose next week. Regards Howard